



# PAINTS ARENA

**JOB TITLE:** Event Security  
**REPORTS TO:** Security Supervisor/Event Manager

**DEPARTMENT:** Operations  
**FLSA:** Hourly/Non-Exempt

---

## Summary

This part-time position provides necessary security support to guests visiting the facility.

**Essential Duties and Responsibilities** include the following. Other duties may be assigned.

- Deliver superior guest service
- Assist in the control and safety of all guests that visit the facility.
- Ensure crowd control stays at a reasonable level and assist in emergency situations and conflicts as needed.
- Interact with the public and all levels of management and fellow employees.
- Enforce rules and regulations of the facility
- Provide directional assistance, as needed, by being knowledgeable about locations throughout the facility.
- Provide professionalism, courtesy, and respect to all guests and fellow employees.

## Supervisory Responsibilities

This position does not have supervisory responsibilities

## Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

## Education and/or Experience

High school diploma or general education degree (GED)  
1+ years Customer Service experience required  
Previous security experience required

## Skills and Abilities

Ability to work with minimal supervision; Strong customer service skills; Good written, verbal and interpersonal skills required; Professional presentation, appearance and work ethic; Ability to work irregular hours including, nights, weekends and holidays; Ability to interact with all levels of staff including management.

## Physical Demands

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. This position will require a large amount of standing, walking, climbing, stooping, and possibly heavy lifting; Position may require working in both indoor and outdoor settings and may be subjected to adverse conditions, including contact from hostile people; this position may be exposed to high noise levels.

Completed applications should be sent to:

AEG Human Resources Department  
101 5<sup>th</sup> Avenue, Pittsburgh, PA 15219  
412-804-7981 – Fax  
hrmanager@ppgpaintsarena.com